



# Workplace Skills Development

## Certificate in Medical Support Services Level II

The Workplace Skills Development Certificate in Medical Support Services Level II reflects the role of non-medical health support personal who is required to participate in safe work practices to maintain safety of the worker(s), the people being supported and other community members and assist in an emergency situation.

Workers in this role may be required to provide a first aid response in a range of situations, including community and workplace settings as well acquire knowledge of workplace health and safety (WHS) to carry out their own work, in both centre-based and home-based service provision

This program has been designed with the input of PNG industry and specialist and defined as a community and industry need for those individuals and clients that are not professionally trained in the health sector that support:

- Doctors
- Paramedics
- Nurses
- Health posts
- Remote areas and communities
- Emergency Services

### Content of Course:

- Follow safe work practices for direct client care
- Follow safe work practices for manual handling
- Follow safe work practices for infection control
- Contribute to safe work practices in the workplace
- Reflect on own safe work practices
- Respond to an emergency situation
- Apply appropriate first aid procedures
- Communicate details of incident
- Evaluate the incident and own performance

**Number of Units in this course: 4**

### Pre-requisite:

Must have obtained Certificate in Medical Support Services Level I

**Course Duration:** 1 Week

**Course Cost:** K2, 255.00 pp (GST inclusive)

### For additional information:

**Contact:** Workplace Skills Development

**Phone:** +61) (0) 438 954 481

**Email:** [consulting@industrytraining.org](mailto:consulting@industrytraining.org)





# Workplace Skills Development